

熱帶氣旋警告 / 「極端情況」及 暴雨警告下之診所服務特別安排



Special Arrangement of Clinic Service for Tropical Cyclone Warning / “Extreme Condition” and Rainstorm Warning

Code	Districts	BUCM Clinics / Centres
Hong Kong Island		
CWB	Causeway Bay	Haven of Hope – HKBU Chinese Medicine Specialty Clinic Tel : 2632 5608 / 2632 5611
NP	North Point	HKBU Chinese Medicine Specialty Clinic (North Point) Tel : 3589 6988
HKG	Sheung Wan	HKBU HK Island Wei Ke Qiang Chinese Medicine Specialty Clinic Tel : 2591 0666 / 2591 6079
ACS	Wong Chuk Hang	The Hong Kong Anti-Cancer Society – Hong Kong Baptist University Chinese Medicine Centre Tel : 3921 3890 / 3921 3899
Kowloon		
CHY	Kowloon Tong	HKBU Mr. & Mrs. Chan Hon Yin Chinese Medicine Specialty Clinic and Good Clinical Practice Tel : 3411 2968/ 3411 2988
CMPC	Prince Edward	HKBU – Jockey Club Chinese Medicine Disease Prevention and Health Management Centre Tel : 3793 3428
LSC	Prince Edward	HKBU School of Chinese Medicine – Lui Seng Chun Tel : 3411 0628 / 3411 0638
KF	Tsim Sha Tsui	HKBU Chinese Medicine Specialty Centre Tel : 3411 3528 / 3411 3538
TST	Tsim Sha Tsui	HKBU Tsimshatsui Chinese Medicine Clinic Tel : 2721 1984 / 2721 1292
New Territories		
TP	Tai Po	HKBU Chinese Medicine Clinic (Jockey Club Cadenza Hub) Tel : 3763 1000



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Special Arrangement of Clinic Service for Tropical Cyclone Warning / “Extreme Condition” and Rainstorm Warning

In the event of the issuance of Tropical Cyclone Signal No.8 or above / “Extreme Condition” / Black Rainstorm Warning, the above BUCM Clinics will adopt the following special arrangement:

1. When AMBER or RED Rainstorm Warning is issued during opening hours of clinics, clinics will be operated as usual.
2. Tropical Cyclone Warning No.8 or above / “Extreme Condition” / Black Rainstorm Warning Signal:

	Tropical Cyclone Warning No.8 or above	Black Rainstorm Warning Signal
In force before opening and valid during opening hours	Clinic service will be suspended.	Clinic service will be suspended.
Issued during opening hours	<ul style="list-style-type: none"> ● Clinic service will be suspended immediately. ● Clinic service will only be provided to patients who are receiving medical consultation and treatment or waiting for dispensing medicine. 	Clinic will be operated as usual.
Considered or will be issued in the next few hours	<ul style="list-style-type: none"> ● Clinic service will be suspended from the expected time of issuing warning. (Example 1, the Observatory announces at 9am that Tropical Cyclone Warning No.8 will be issued at 12noon, clinic service will be suspended at 12noon.) (Example 2, the Observatory announces at 9am that Tropical Cyclone Warning No.8 may be issued from 12noon to 2pm, clinic service will be suspended at 12noon.) ● Only general medical consultation and dispensing service will be provided to patients who have arrived clinics 1 hour before expected time of issuing warning. Other services, such as booking, medical consultation, treatment services, decocting service and re-dispensing service, etc. will be suspended. (Example: the Observatory announces at 1pm that Tropical Cyclone Warning No.8 will be issued at 4pm, only general medical consultation and dispensing services will be provided to patients who have arrived before 3pm; Other services, such as booking, medical consultation, treatment services, decocting service and re-dispensing service, etc. will be suspended after 3pm.) 	Not applicable

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Special Arrangement of Clinic Service for Tropical Cyclone Warning / “Extreme Condition” and Rainstorm Warning

- Under normal circumstances, clinic services will be resumed within 3 hours after Tropical Cyclone Warning No.8 / “Extreme Condition” / Black Rainstorm Warning Signal is removed.
(For Example, if Tropical Cyclone Warning No.8 is removed at 9am, clinic service will be resumed at 12noon under normal circumstances.)
- If Tropical Cyclone Warning No.8 / “Extreme Condition” / Black Rainstorm Warning Signal is issued before opening hour and removed after the following times, the corresponding clinic service sessions will be suspended.

Monday to Saturday

Clinics (Code)	Week	Resuming Outpatient Service Arrangement	Clinic service in the morning section will be suspended	Clinic service will be suspended for the whole day
CHY / TST / KF / CMPC / NP / CWB / HKG	Monday to Saturday	Under normal circumstances, clinic services will be resumed within 3 hours after Tropical Cyclone Warning No.8 / “Extreme Condition” / Black Rainstorm Warning Signal is removed	Warning signal will be removed after 11am	Warning signal will be removed after 3pm
TP	Monday to Friday		Warning signal will be removed after 10am	Warning signal will be removed after 12noon
ACS / LSC	Monday to Saturday		Warning signal will be removed after 10am	Warning signal will be removed after 2pm
LSC	Sunday	Not Applicable	Warning signal will be removed after 7am	Not Applicable

Example: If Tropical Cyclone Warning No.8 will be removed at 12pm, CHY Clinic service will be resumed at 3pm.
If Tropical Cyclone Warning No.8 will be removed at 2pm, CHY Clinic service will be resumed at 5pm.
If Tropical Cyclone Warning No.8 will be removed at 3:30pm, CHY Clinic service will be suspended for the whole day.

- Dispensing and Decocting Service**
Dispensing and decoction service may be delayed in time. Please contact your Clinic to inquire dispensing and decocting arrangement.
- Guided Tour (Applicable to Lui Seng Chun Clinic Only)**
Visits will be cancelled under the following weather conditions:
 - Tropical Cyclone Warning No.8 or above / “Extreme Condition” / Black Rainstorm Warning Signal is issued.
 - Tropical Cyclone Warning No.8 / “Extreme Condition” / Black Rainstorm Warning Signal is removed at or after 11am from Mondays to Fridays OR at or after 7am on Saturdays.
 - If the guided tour activity is in progress, the tour guide will decide whether to cancel/shorten the tour, subject to the weather condition at that moment.
- When Tropical Cyclone Warning No.8 / “Extreme Condition” / Black Rainstorm Warning Signal is in force, and three hours after the above warning signal is removed, all clinic appointments will be cancelled automatically without further notice.**
- Patients who have scheduled clinic appointments but their attendance cannot be made due to the above situation, please contact clinic/centre after service is resumed or via online appointment booking system if you need to make a new clinic appointment.**